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Attorney Docket No.

A2038-US-NP

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Karenleen Schiritz
Karenleen Schiritz

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**In re Application of Vincent P. Vaccarilli****Group Art Unit: 3627****Application No.: 10/083,263****Examiner: James A. Kramer****Filed: February 25, 2002****Confirmation No.: 4221****For: CUSTOMER SATISFACTION SYSTEM AND METHOD**

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Sir:**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
BEFORE THE BOARD OF PATENT APPEALS AND INTERFERENCES****LETTER**

Enclosed herewith is an original Appellants' Brief on Appeal in the above-identified application.
An oral hearing is not requested.

Please charge the fee for filing of the Appeal Brief to Xerox Corporation. Deposit Account
No. 24-0025.

Respectfully submitted.

Jeannette M. Walder

Jeannette M. Walder
Signature under 37 CFR 1.33 & 34
Registration No. 30,698
Telephone No. 714-565-1700
Date December 20, 2005

Customer No.: 25453

Rev. 09/2003

PATENT APPLICATION

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Kathleen Schirtz
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
BEFORE THE HONORABLE BOARD OF PATENT APPEALS AND INTERFERENCES

In re the Application of

Confirmation No.: 4221

Vincent Vaccarelli et al.

Customer No.: 25453

Application No.: 10/083,263

Examiner: James A. Kramer

Filed: February 25, 2002

Docket No.: A2038-US-NP

For: CUSTOMER SATISFACTION SYSTEM AND METHOD

BRIEF ON APPEAL

Appeal from Group 3627

Jeannette M. Walder
Registration No. 30,698
Xerox Corporation
Santa Ana, California
Telephone No. 714-565-1700
Attorney for Appellants